

COMMUNIQUE

Orders & Delivery Schedule – Friday 12th March 2021

Dear Valued Partners,

We hope that you are all keeping well.

With the national lockdown which has been enforced by the authorities from Wednesday 10th March up to 25th March 2021, HealthActiv Team is taking all necessary measures to provide an efficient delivery service.

Following requests from our partners to have earlier deliveries during the day, kindly find below the new delivery schedule during the lockdown period as from Saturday 13th March 2021:

Delivery Days	Regions	Cut off time for orders to be delivered
Monday	Port Louis, Plaines Wilhems, North and West	Saturday @ 10.30
Tuesday	Port Louis, Plaines Wilhems, South and East	Monday: South and East @ 11.30 Port Louis and Plaines Wilhems @ 13.00
Wednesday	Port Louis, Plaines Wilhems, North and West	Tuesday : North and West @ 11.30 Port Louis and Plaines Wilhems @ 13.00
Thursday	Port Louis, Plaines Wilhems, South and East	Wednesday: South and East @ 11.30 Port Louis and Plaines Wilhems @ 13.00
Friday	Port Louis, Plaines Wilhems, North and West	Thursday : North and West @ 11.30 Port Louis and Plaines Wilhems @ 13.00
Saturday	Port Louis, Plaines Wilhems, South and East	Friday: South and East @ 11.30 Port Louis and Plaines Wilhems @ 13.00

Kindly abide to the cut off time for a timely delivery.

Our Telesales Team is operational for taking your orders by phone (**203 3518**), by Fax (**203 3535**) or by e-mail (HealthActivTelesales@healthactiv.mu). You can also call your respective Pharmacy Representative for your orders.

Please note that the above delivery planning may change depending on the situation and the authorities directives.

We thank you for usual support and collaboration.

Our thoughts are with you and your team for the service you are providing to the Mauritian population.

Stay Safe.