

COMMUNIQUÉ

Orders & Delivery Schedule – Wednesday 8th April

Dear Valued Partners,

We refer to our circular “Orders and Delivery Schedule” dated 25th March 2020.

Since the beginning of the lockdown, our team has been under tremendous pressure but has never failed to their duty to ensure business continuity. Working in the field or at home, our team ascertains that retail pharmacies are being serviced to ensure availability of medicines to patients.

We note that more retail pharmacies are now operational and at times we are unable to complete deliveries as a few pharmacies are closing earlier than 17.00.

To maintain the current weekly delivery service by zone, we are slightly reviewing our delivery schedule (concerned zones are Rose Hill & Curepipe) as per below details to ascertain completion of delivery by 15.00.

Delivery Schedule as from Monday the 13th April 2020

Days	Deliveries	Cut off time for orders to be delivered
Monday	Rose Hill	Friday @ 15.00
Tuesday	Port Louis, Beau Bassin	Monday @ 12.00
Wednesday	Quatre Bornes, Vacoas	Tuesday @ 12.00
Thursday	North, West	Wednesday @ 12.00
Friday	South, East	Thursday @ 12.00
Saturday	Curepipe	Friday @ 12.00

Our sales team will be contacting you accordingly for order taking.

We wish to show our appreciation to you and your team for your courage and your dedication to offer a continuous service to the nation in our fight against the virus.

We will communicate with you regularly based on the future developments.

Thank you for your unfailing support, co-operation & your continued confidence in our team.

Take care and stay safe.

HealthActiv Team
8th April 2020